

How to enter

To enter please provide the following information via email awards@questmedianetwork.co.uk

- A summary of your business in no more than 200 words.
- Explain why you should win the award (playing close attention to the criteria) in 800 words.
- Company logo (jpeg or png)
- Two high high-quality horizontal photographs related to your submission.

Tips for completing your entry.

- Please read the category criteria carefully as they provide guidance on what the judges are looking for.
- These are the 2024 awards, so we are looking for activity that relates to business operations since July 2022.
- Don't count yourself out you don't necessarily have to meet every point, they are there for guidance and inspiration, we will judge entries based on the strength of the information presented to us.
- Judges will take into account size, so please don't be put off if you are a small business.
- Tell us your story, challenges you have faced and how you have overcome them what makes you stand out.
- Be confident this is your opportunity to really celebrate your achievements, don't be shy.
- Back up claims with factual evidence and let your accomplishments speak for themselves.
- Evidence is important and entries that supply figures around growth and success usually perform well in the judging process.

Categories and what the judges are looking for.

Night One Categories:

• Charity or non-profit of the Year

This award celebrates our region's charities and not-profits, and the incredible impact they make across our region.

Judges will be looking for:

- o Information on the organisations mission, goals, and objectives.
- Evidence of the impact the charity has had on its beneficiaries, community, or cause.
- o Information on successful projects, services, campaigns and initiatives.
- o Successful fundraising strategies and efforts.
- o Community initiatives, partnerships, or collaborations.
- Positive relationships with stakeholders, volunteers, and partners that contribute to the organisation's success.
- o Information and evidence of how the charity measures and evaluates its impact and outcomes.
- o Provide data, testimonials, or case studies illustrating the effectiveness of the organisation's services.

Arts & Creative Project of the Year

This award celebrates innovation, creativity, impact, and excellence within the arts and creative industry.

The judges will want entries to:

- Outline the details of your programme including its purpose, scope, number of participants, collaborations/partnerships etc.
- Showcase how the project demonstrates original creative concepts, ideas, or approaches within the arts and creative sector.
- Show how your project has benefited customers.
- Why has this year been particularly outstanding. Provide an overview of the results you achieved in the last twelve months.
- Include at least one testimonial or case study.

• Community Impact Business of the Year

This award celebrates businesses that have worked outside of their chosen field to provide additional support, insight and encouragement to the wider local area.

The judges will be looking for:

- Measurable and tangible contributions that have positively impacted the community.
- Stories or case studies that illustrate the direct impact of the business on the lives of community members.
- Highlight how your business has responded to specific challenges or needs within the community.
- Employee involvement in activities such as volunteering, or initiatives supported by the business.
- o Include at least one testimonial or case study.

Food and Drink Retailer of the Year

In this category we are looking for Tameside businesses that have demonstrated excellence in the food and drink sector.

The judges will want you to:

- o Demonstrate the quality of the food and drink products offered by the retailer and what makes it unique/stand out.
- Show how you have provided excellent customer service and your efforts to enhance customer satisfaction.
- Demonstrate sales growth, revenue increase, or market expansion achieved.
- Highlight successful marketing campaigns or strategies.
- o Include any details relating to ethical sourcing, responsible production, or support for local suppliers and producers.
- Include any industry recognition or awards.
- o Include at least one testimonial or customer rating.

Health, Beauty and Wellbeing Business of the Year

This award recognises excellence, innovation, and positive impact within the health, beauty, and wellbeing industry.

The judges will be looking for:

o Quality services or products within the health, beauty, or wellbeing sector.

- Highlight innovative treatments, services, or products that differentiate the business.
- o Exceptional customer service and commitment to customer satisfaction.
- Financial success and steady performance: evidence of growth and stability.
- Showcase programs and services promoting physical and mental wellbeing for customers.
- o A team with relevant and unique expertise, certifications, or qualifications.
- The use of innovative technologies enhancing services or products.
- o Highlight marketing campaigns that have increases your visibility.
- o Community engagement and impact.
- o Awards, recognitions, or certifications received by the business.
- o Include at least one testimonial or customer rating.

Retailer of the Year

This award is open to businesses that are achieving success in the retail sector. We want to celebrate the thriving retailers across Tameside - big and small.

The judges will be looking for:

- Evidence of consistent sales growth, increased revenue, or impressive sales performance.
- Showcase high quality products and what sets you apart from your competitors.
- A commitment to excellent customer service and examples of measures to enhance the customer experience.
- o If applicable please showcase how you support your business digitally Showcase excellence in online retailing, website usability, and website experience.
- o If applicable, please include examples of being an excellent employer.
- o Include any details relating to ethical sourcing, responsible production, or support for local suppliers.
- o Include at least one testimonial or customer rating.

• Start-up Business of the Year

Celebrating enterprise and entrepreneurship, this category is open to start-up businesses in any B2C sector.

Judges are interested in knowing:

- Details about your business and what sets it apart.
- Evidence of growth metrics, such as revenue, customer base, or market share since launch, as well as positive growth projections.
- A well-defined business strategy, clear objectives, and evidence of a plan that aligns with long-term goals.
- o Details on how your start up as challenged the norm in your sector.
- Showcase leadership and vision.

- o Highlight how the start-up navigated challenges or pivoted strategies effectively.
- Customer acquisition strategies and approach.
- Demonstrate the start-up's potential for scalability and growth beyond the initial phase.
- o Include at least one testimonial, customer rating or short case study.

Trade Business of the Year

This award is open to all businesses that are achieving success through a trade (e.g plumber, bathrooms, kitchen, electrician, builder, plasterer etc).

Judges will be looking for:

- Evidence of strength and growth in trade volume, revenue, or expansion in trade activities.
- o Examples of innovative approaches in your trade.
- Showcase a commitment to providing high-quality products or services in the trade industry.
- Effective supply chain management practices.
- Demonstrate adherence to trade regulations, international standards, and legal requirements.
- Any industry-specific awards, certifications, or recognition received by the company.
- o Include at least one testimonial, customer rating or short case study.

• Restaurant or Bar of the Year

In this category we are looking for Tameside businesses that have demonstrated excellence in the hospitality industry.

Judges are interested in knowing:

- The quality, uniqueness, and innovation of dishes or drinks offered.
- o The creative, diverse, and appealing menu offerings that set the venue apart.
- Details about your customer service, attention to detail, and enhancing customer experiences and the overall dining or drinking experience offered to customers.
- Evidence of consistent sales, growth, profitability, or increased customers over time.
- Industry awards, accolades, or notable achievements.
- Highlight any unique or innovative concepts, themes, or offerings that make the venue or customer experience stand out.
- Events, live entertainment, or unique experiences and the impact that has had on business.
- Sustainability: environmentally friendly practices, sustainable sourcing, or efforts to reduce the venues environmental footprint.

- Community engagement; community events and supporting charity or local causes.
- o Include at least one testimonial or customer rating.

• B2C Businessperson of the Year

This award is to recognise individuals who have demonstrated exceptional leadership, innovation, and achievements within their business and in the wider community.

Judges will be looking for:

- Strong leaders and innovative thinkers.
- Evidence of how the individual's actions or decisions impacted the business or the industry as a whole.
- Evidence of significant business growth, increased revenue, or successful performance metrics under their leadership.
- Actions that demonstrate social responsibility, ethical business practices, or sustainability initiatives.
- Previous awards, industry-specific recognition, or notable achievements received by the individual.
- Mentoring and developing talent.
- Demonstrate the overall impact this person has had on the business, industry, or community.
- Include at least one testimonial.

• Young Entrepreneur of the Year

This award is to celebrate entrepreneurs under 25 years old who have demonstrated outstanding entrepreneurial spirit, innovation, and significant achievements in their business ventures.

Judges will be looking for:

- o Innovative business ideas, products, services, or approaches.
- Demonstrate business growth, increased revenue, profitability, or successful performance metrics.
- Showcase an entrepreneurial spirit.
- Efforts towards social impact, community engagement, or initiatives that benefit the wider community.
- Please include any endorsements or acknowledgments from industry peers, associations, or experts.
- A clear vision for the future of the business or entrepreneurial endeavours.
- Show their personal growth and development.
- Include endorsements, positive feedback, or testimonials from clients, partners, or industry stakeholders.