

CATEGORIES:

- · Community Impact Business of the Year
- Restaurant/Bar/Café of the Year
- Independent Retailer of the Year
- Food & Drink Retailer of the Year
- · Health and Wellbeing Business of the Year
- Manufacturing or Engineering Business of the Year
- Sustainable Business of the Year

- Trade Business of the Year
- Employer of the Year
- · Service Provider of the Year
- SME Business of the Year Under £2m
- Large Business of the Year Over £2m
- · Businessperson of the Year

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Community Impact Business of the Year

This award celebrates businesses that have worked outside of their chosen field to provide additional support, insight and encouragement to the wider local area.

The judges will be looking for:

- · Measurable and tangible contributions that have positively impacted the community.
- · Stories or case studies that illustrate the direct impact of the business on the lives of community members.
- \cdot Highlight how your business has responded to specific challenges or needs within the community.
- · Employee involvement in activities such as volunteering, or initiatives supported by the business.
- · Include at least one testimonial or case study.

Restaurant/Bar/Café of the Year

In this category we are looking for businesses that have demonstrated excellence in the hospitality industry.

Judges are interested in knowing:

- · The quality, uniqueness, and innovation of dishes or drinks offered.
- $\dot{}$ The creative, diverse, and appealing menu offerings that set the venue apart.
- Details about your customer service, attention to detail, and enhancing customer experiences and the overall dining or drinking experience offered to customers.
- · Evidence of consistent sales, growth, profitability, or increased customers over time.
- · Industry awards, accolades, or notable achievements.
- · Highlight any unique or innovative concepts, themes, or offerings that make the venue or customer experience stand out.
- · Events, live entertainment, or unique experiences and the impact that has had on business.
- · Sustainability: environmentally friendly practices, sustainable sourcing, or efforts to reduce the venues environmental footprint.

- · Community engagement; community events and supporting charity or local causes.
- · Include at least one testimonial or customer rating.

Independent Retailer of the Year

This award is open to businesses that are achieving success in the retail sector. We want to celebrate the thriving retailers across Glossop and High Peak.

The judges will be looking for:

- · Evidence of consistent sales growth, increased revenue, or impressive sales performance.
- · Showcase high quality products and what sets you apart from your competitors.
- · A commitment to excellent customer service and examples of measures to enhance the customer experience.
- · If applicable please showcase how you support your business digitally Showcase excellence in online retailing, website usability, and website experience.
- · If applicable, please include examples of being an excellent employer.
- · Include any details relating to ethical sourcing, responsible production, or support for local suppliers.
- · Include at least one testimonial or customer rating.

Food & Drink Retailer of the Year

In this category we are looking for businesses that have demonstrated excellence in the food and drink sector.

The judges will want you to:

- Demonstrate the quality of the food and drink products offered by the retailer and what makes it unique/stand out.
- · Show how you have provided excellent customer service and your efforts to enhance customer satisfaction.
- Demonstrate sales growth, revenue increase, or market expansion
- · Highlight successful marketing campaigns or strategies.



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- · Include any details relating to ethical sourcing, responsible production, or support for local suppliers and producers.
- · Include any industry recognition or awards.
- · Include at least one testimonial or customer rating.

Health and Wellbeing Business of the Year

This award recognises excellence, innovation, and positive impact within the health, beauty, and wellbeing industry.

The judges will be looking for:

- · Quality services or products within the health, beauty, or wellbeing sector.
- · Highlight innovative treatments, services, or products that differentiate the business.
- · Exceptional customer service and commitment to customer satisfaction.
- · Financial success and steady performance: evidence of growth and stability.
- · Showcase programs and services promoting physical and mental wellbeing for customers.
- · A team with relevant and unique expertise, certifications, or qualifications.
- The use of innovative technologies enhancing services or products.
- · Highlight marketing campaigns that have increases your visibility.
- $\cdot \ \mathsf{Community} \ \mathsf{engagement} \ \mathsf{and} \ \mathsf{impact}.$
- \cdot Awards, recognitions, or certifications received by the business.
- · Include at least one testimonial or customer rating.

Manufacturing or Engineering Business of the Year

This award will focus on companies who have demonstrated commitment to excellence in manufacturing and engineering.

The judges will be looking for:

- · Innovative technologies, processes, or product developments.
- · Investment in research and development leading to technological
- · Compliance to high-quality standards in manufacturing or engineering processes.
- · Highlight efficiency measures or precision achieved in manufacturing or engineering.
- · New product designs, improvements, or breakthroughs.
- · Environmental Responsibility and Sustainability.
- · Effective supply chain management.
- · Commitment to workplace safety and health standards.
- · Showcase successful market expansion strategies or increased market share.
- · Customer satisfaction please include at least one testimonial or case study.

Sustainable Business of the Year

This award is open to any business who can demonstrate a commitment to sustainability, environmental responsibility, and ethical practices.

The judges will be looking for evidence of:

- · Efforts to reduce environmental Impact such as conserving resources energy, water, and raw materials and reducing carbon footprint.
- · Sustainable Practices in Operations: waste management, recycling, as well as sourcing and ethical procurement practices.
- · Innovation and Eco-friendly Products/Services: eco-friendly products, services, or initiatives contributing to environmental sustainability.
- · Highlight innovative approaches or technologies with reduced environmental impact.
- · The use of renewable energy sources such as solar, wind, or hydroelectric power.
- · Highlight adherence to recognised sustainability certifications or standards
- · Employee engagement in sustainability practices.
- · The company's long term sustainability goals.
- · Testimonials and case studies.

Trade Business of the Year

This award is open to all businesses that are achieving success through a trade (e.g plumber, bathrooms, kitchen, electrician, builder, plasterer etc).

Judges will be looking for:

- · Evidence of strength and growth in trade volume, revenue, or expansion in trade activities.
- · Examples of innovative approaches in your trade.
- · Showcase a commitment to providing high-quality products or services in the trade industry.
- · Effective supply chain management practices.
- · Demonstrate adherence to trade regulations, international standards, and legal requirements.
- · Any industry-specific awards, certifications, or recognition received by the company.
- · Include at least one testimonial, customer rating or short case study.

Employer of the Year

This award recognises businesses that can demonstrate a positive workplace culture driven by prioritising employee wellbeing and showcasing excellent HR practices.

The judges will be looking for evidence of:

 \cdot Employee wellbeing and satisfaction; surveys, feedback and



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testimonials.

- · Strong leadership qualities and management practices that positively impact the workplace.
- · Opportunities for professional development; employee growth, training, and career advancement.
- · Efforts to promote diversity, equity, and inclusion in the workplace.
- · A range of benefits and perks highlight any unique benefits that enhance employee satisfaction.
- · A commitment to ensuring a safe and healthy work environment.
- · Employee retention rates.
- · Innovative HR practices or workplace initiatives.

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Service Provider of the Year

Recognising exceptional service-based businesses (e.g., legal, accounting, consulting) for their quality of service and client satisfaction.

Judges want entries to:

- · Showcase the high quality and reliability of services provided to clients or customers.
- \cdot Highlight consistent delivery of exceptional service over time.
- · Provide testimonials or feedback demonstrating high levels of customer satisfaction.
- · Showcase your team with relevant expertise, certifications, or qualifications.
- · Show a strong commitment to meeting client needs and expectations.
- · Highlight ethical business practices and corporate social responsibility initiatives.
- · Showcase involvement in community initiatives, philanthropy, or support for local causes.

SME Business of the Year – Under £2m

This award is for a business with under two-million-pound turnover.

The judges are looking for:

- · Companies who showcase excellent service, growth potential and product offering.
- \cdot Innovative companies that have capacity for further growth and a clear & compelling vision for the future.
- · Evidence of significant growth in revenue, profit margins, or market share, and highlight consistent performance and financial stability over recent years.
- · Innovative strategies, products, or services that differentiate the business.
- \cdot A strong commitment to meeting customer needs and high customer satisfaction.
- · Involvement in community initiatives or support for local causes, highlighting contributions or fundraising initiatives.
- \cdot Effective leadership and entrepreneurial vision within the business.

- · Successful marketing campaigns that have enhanced the business's visibility.
- · Resilience in overcoming challenges or setbacks.
- · Sustainability and corporate social responsibility practices.
- · Include at least one testimonial, customer rating or short case study.

Large Business of the Year - Over £2m

This award is for businesses, with over two million turnover.

The judges are looking for:

- · Companies who showcase excellent service, growth potential and product offering.
- · Innovative companies that have capacity for further growth and a clear & compelling vision for the future.
- · Evidence of significant growth in revenue, profit margins, or market share, and highlight consistent performance and financial stability over recent years.
- · Innovative strategies, products, or services that differentiate the business.
- \cdot A strong commitment to meeting customer needs and high customer satisfaction.
- · Involvement in community initiatives or support for local causes, highlighting contributions or fundraising initiatives.
- · Effective leadership and entrepreneurial vision within the business.
- · Successful marketing campaigns that have enhanced the business's visibility.
- · Resilience in overcoming challenges or setbacks.
- · Sustainability and corporate social responsibility practices.
- · Include at least one testimonial, customer rating or short case study.

Businessperson of the Year

This award is to recognise individuals who have demonstrated exceptional leadership, innovation, and achievements within their business and in the wider community.

Judges will be looking for:

- · Strong leaders and innovative thinkers.
- · Evidence of how the individual's actions or decisions impacted the business or the industry as a whole.
- · Evidence of significant business growth, increased revenue, or successful performance metrics under their leadership.
- · Actions that demonstrate social responsibility, ethical business practices, or sustainability initiatives.
- · Previous awards, industry-specific recognition, or notable achievements received by the individual.
- · Mentoring and developing talent.
- · Demonstrate the overall impact this person has had on the business, industry, or community.
- \cdot Include at least one testimonial.